

IT Consulting Service

Nick Hitchcock

All of us at The Northeast Pennsylvania Manufacturers and Employers Association would like to welcome our new Information Technology Consultant, Nick Hitchcock to our staff. Nick joined our team in July 2008 and comes to our association with over 10 years experience in the information technology field. He has obtained several certifications in this field. He is a Microsoft Certified Professional (MCP) which is a credential for professionals who have the skills to successfully implement Microsoft products or technologies as part of a business solution in an organization. He is also a

Information Technology: <ul style="list-style-type: none">• Networking (Microsoft, Apple and Linux/OSS Technologies)• Server Setups (E-mail, Web, internal web, database)• VPN Solutions• Secure Wireless Systems• Custom Software Programming• Web Site Development• Remote Data Backup Service & Fireproof Onsite Data Storage• Data Wiring	Telecommunications: <ul style="list-style-type: none">• Bill Review, Audit, and Recovery Services (wireline and wireless)• Service and Equipment Assessment and Review• Operations Management Services• Voice Network and Equipment Optimization• Voice Network Infrastructure Analysis, Planning, Design and Project Management• Interactive Voice Response Systems: Planning, Development and Integration• Analysis, Planning, Design and Project Management of new Voice Networks• VoIP and Legacy TDM systems Installation and Maintenance
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Certified Ethical Hacker (CEH), which certifies individuals in the specific network security discipline of ethical hacking from a vendor-neutral perspective. Finally, he is a Computer Hacking Forensic Investigator. Computer forensics enables the systematic and careful identification of evidence in computer related crime and abuse cases. The full range of services that he offers through MAEA is listed below.

Security:

- Network Penetration Testing & Vulnerability Assessments
- Network Security (Intrusion Detection/Prevention Systems & Firewalls, custom and commercial)

Emergency Response:

- Disaster Recovery & Business Continuity Planning and Implementation.
- Data Forensics & Retrieval due to security breach or software corruption.

If you are interested in learning more about Nick and how he can work with your organization, please contact Chris Robbins at 570-622-0992 or email at crobbins@maea.biz.